

January 20, 2002

Ms. A. Sheard
6503 Rock Crystal Drive
Clifton, VA 20124

Ms. Renata Hesse
Department of Justice
601 D Street, N.W., Suite 1200
Washington, D.C. 20530

Dear Ms. Hesse:

Now that the new year has begun, it is my hope that the other states involved in the suit against Microsoft will agree that it's time to move forward and progress with the proposed settlement. American consumers need some sort of hope that the economy will improve in the months ahead and the high technology sector could provide just the kick to get the economy moving in the upward direction.

It's time for healthy competition and re-investment into our economy made by consumers. The end needs to arrive as it concerns this case and we all need to do what we can for our country - work to improve the quality of our lives and give us back some sort of stability.

Thank you,

Ann Sheard